OEM Service Schedules

Vehicle maintenance accounts for billions of dollars in annual sales. Our data can help you take advantage of this large revenue opportunity.

Vehicle maintenance reminders can be a regular touch point with your customers that builds revenue, brand and business loyalty. In fact, most dealerships find that providing regular service to a customer is one of the most significant contributors to customer loyalty for their next vehicle purchase and the greatest indicator of where a person will choose to have more costly repairs done.

Our OEM Maintenance schedules were developed to support the full spectrum of service-related activities. Everything from powering service scheduling and shop logistics, to supporting detailed and vehicle specific service marketing efforts.

The data captures the standard or normal schedule as well as each optional schedule the OEM supports including "Premium", "Severe" and "High mileage".

These optional schedules are a great tool for significantly increasing maintenance-related visits and revenue where conditions warrant their shorter intervals between services. The OEM Recommended Service Schedules dataset is optimized to support both the operations and scheduling side of service, as well as targeted re-marketing activities.

File Format & Delivery: Delimited file with daily updates via SFTP
Data Scope: US light-duty vehicles 2000-current model year

2017 Ford Explorer Data Sample:

Brake System	
Inspect brake pads, rotors, hoses, and parking brake.	
Interval	Computer Code
Every 10,000 Miles	Change Engine Oil
Every 12 Months	Change Engine Oil

View more of data sample on following pages >

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Coolant System

Inspect engine cooling system and hoses.

Interval	Computer Code
Every 10,000 Miles	Change Engine Oil
Every 12 Months	Change Engine Oil

Replace engine coolant.

Interval	Starting At
Every 50,000 Miles	100,000 Miles
Every 36 Months	72 Months

Drivetrain

Inspect half shaft boots.

Interval	Computer Code	Operating Parameter
	Change Engine Oil	Towing a trailer or using a car-top carrier. (Inspect frequently, service as required.)
Every 10,000 Miles	Change Engine Oil	
Every 12 Months	Change Engine Oil	

Inspect steering linkage, ball joints, suspension, tie rod ends, driveshaft, and U-joints.

Interval	Computer Code
Every 10,000 Miles	Change Engine Oil
Every 12 Months	Change Engine Oil

Engine

Replace accessory drive belt(s).

If not replaced in the last 100,000 miles

Interval
Every 150,000 Miles

Replace engine air filter.

Interval	Operating Parameter
Every 30,000 Miles	• Operating in dusty or sandy conditions (such as unpaved or dusty roads). (Inspect frequently, service as required.) • Extensive idling or low-speed driving for long distances, as in heavy commercial use. (Inspect frequently, service as required.)

OEM Service Schedules (Cont.)

Engine Continued

Replace engine oil and filter.

Interval	Computer Code	Operating Parameter
Every 10,000 Miles	Change Engine Oil	Vehicles operating in the Middle East, North Africa, Sub-Saharan Africa or locations with similar climates and API Certified oil of SM or SN quality is not available.
Every 3,000 Miles	Change Engine Oil	
Every 3,000 Miles	Change Engine Oil	
Every 12 Months	Change Engine Oil	Operating in dusty or sandy conditions (such as unpaved or dusty roads).
Every 3,000 Miles	Change Engine Oil	

Replace spark plugs.

Interval	Operating Parameter
Every 100,000 Miles	• Extensive idling or low-speed driving for long distances, as in heavy commercial use.
Every 60,000 Miles	• Towing a trailer or using a car-top carrier.

Exhaust System

Inspect exhaust system and heat shields.

Interval	Computer Code
Every 10,000 Miles	Change Engine Oil
Every 12 Months	Change Engine Oil

General

Perform multi-point inspection. **+**

Replace cabin air filter. **+**

Reset Intelligent OII-Life Monitor. **+**

Tires and Wheels

Check tire sealant expiration date. **+**

Inspect wheels and related components. **+**

Rotate tires. **+**

Transmission

Inspect automatic tranmission fluid level. **+**

Replace automatic transmission fluid. **+**

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