

BROCHURE

VEHICLE SERVICE DATA

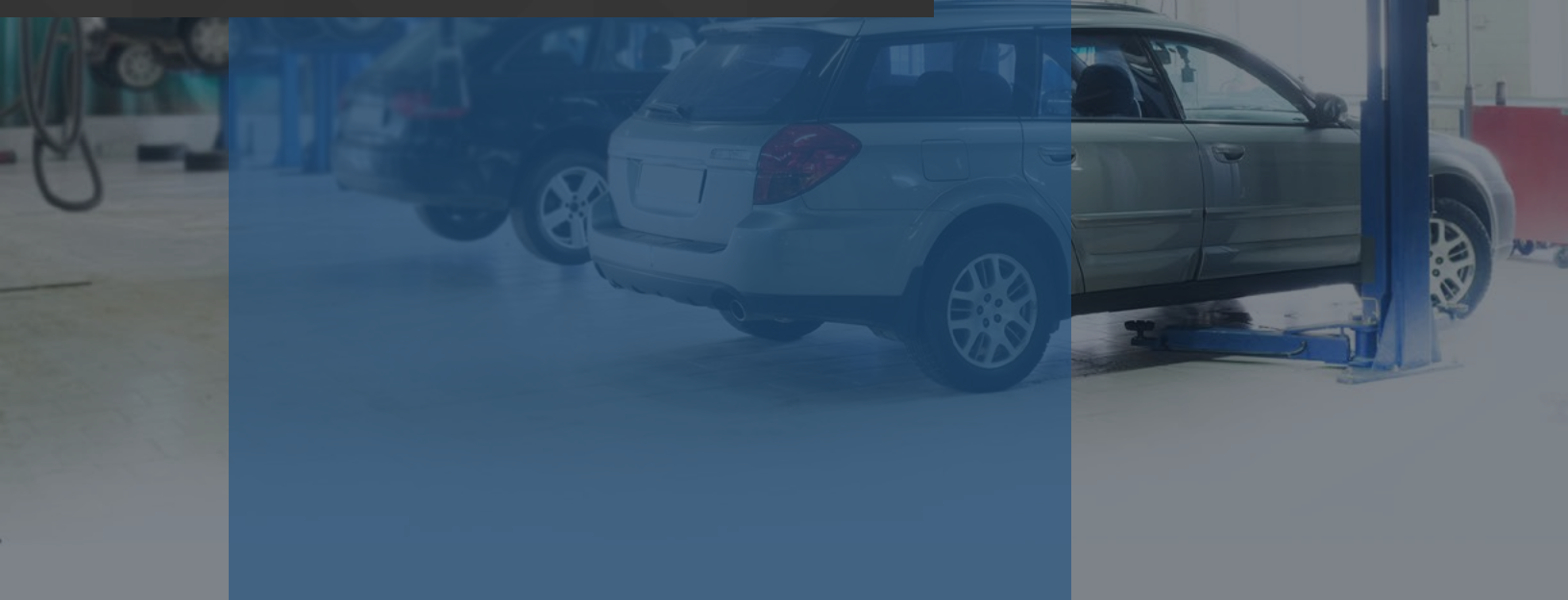






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Vehicle maintenance accounts for billions of dollars in annual sales. Our data can help you take advantage of this large revenue opportunity.

Vehicle maintenance reminders can be a regular touch point with your customers that builds revenue and brand and business loyalty. In fact, most dealerships find providing regular service to a customer is one of the most significant contributors to customer loyalty for their next vehicle purchase and the greatest indicator of where a person will choose to have more costly repairs done.

Our OEM Maintenance schedules were developed to support the full spectrum of service related activities. Everything from powering service scheduling and shop logistics, to supporting detailed and vehicle specific service marketing efforts.

The data captures the standard or normal schedule as well as each optional schedule the OEM supports including "Premium", "Severe" and "High mileage".

These optional schedules are a great tool for significantly increasing maintenance related visits and revenue where conditions warrant their shorter intervals between services. The OEM Recommended Service Schedules dataset is optimized to support both the operations and scheduling side of service, as well as targeted re-marketing activities.

File Format & Delivery: Delimited, FTP, daily updates available

Data Scope: 2000-Current Shipping, Consumer Light-Duty Commercial Vehicles. US & Joint US/CAN Market

2016 Ford Explorer Data Sample:

Brake System	
Inspect brake pads, shoes, rotors, drums, brake lines, and hoses and parking brake system.	
Interval	Computer Code
Every 10,000 Miles	Change Engine Oil
Every 12 Months	Change Engine Oil
Coolant System	
Replace engine coolant.	
Interval	Starting At
Every 50,000 Miles	100,000 Miles
Every 36 Months	72 Months

VIN referenced NHTSA Recalls for all passenger/light duty vehicles since 1981.

DataOne Software's NHTSA Recall Data was created to support both CRM/marketing efforts to contact affected vehicle owners, as well as service centered solutions used by technicians. The recalls have been filtered to include only automotive and light duty OEM equipment, parts and accessories. The data set is VIN referenced and tied to DataOne VehicleID for ease of use and integration as a stand-alone product or coupled with additional data products..



File Format & Delivery: Delimited, FTP, daily updates available, and Web Service API

Data Scope: 2006-Current Shipping, Consumer, Light-Duty Commercial Vehicles. US & Joint US/CAN Market

2014 Volvo S60 NHTSA Recalls Data Sample:

NHTSA Cam #	13V377000.	Potential Units Affected	7767
Mfr Cam #	N/A	Owner Notification Date	2013-08-21
Component Description	ELECTRICAL SYSTEM	Recall Initiator	MFR
Report Mfr	Volvo Cars of N.A., LLC	Report Received Date	2013-08-21
Product Mfr	Volvo Cars of N.A., LLC	Record Creation Date	2013-08-26
Mfr Start Date	2013-04-29	Regulation Part #	N/A
Mfr End Date	2013-07-19	Fmvvs Number	N/A
Recall Type Code	V		

Defect Summary

Volvo is recalling certain model year 2014 S60, S80, XC60 and XC70 vehicles equipped with keyless ignition. In the affected vehicles, the Central Electronic Module (CEM) will not perform as intended. As a result, the front windshield wipers might run continuously when the ignition is on. Also, the turn signals, high beams, and headlight switch might not work.

Consequence Summary

Malfunctioning head lamps and/or turn signals increase the risk of a crash.

Corrective Action Summary

Volvo will notify owners, and dealers will upgrade the CEM software, free of charge. The recall began on October 3, 2013. Owners may contact Volvo at 1-800-458-1552.

Notes

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Identify known vehicle issues quickly and efficiently.

DataOne Software's NHTSA Service Bulletin data is a great fit to enhance shop and service bay solutions, providing technicians with access to a knowledge base and details that can help them diagnose known problems quickly and easily. In addition, it can be used to offer online research tools and apps to attract and engage vehicle owners for service related offerings.



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2014 Volvo S60 NHTSA Service Bulletins Data Sample:

SERVICE BULLETIN	031100 SERVICE BRAKES, ELECTRIC
Bulletin number	TJ-27500
Replace Bul. #	N/A
NHTSA item #	10053205
Bulletin Date	2013-07-30
Component	031100 SERVICE BRAKES, ELECTRIC
Date added	2013-09-30
Summary	VOLVO: REQUIRED RETRACTION OF REAR CALIPER BRAKE PISTONS, DURING MAINTENANCE SERVICE/REPLACING, ON CERTAIN VEHICLES, TO REAR BRAKE PADS. MODELS 2008-9999 124 (S80), 135 (V70), 136 (XC70) AND 2010-9999 156 (XC60) AND 2011-9999 134 (S60).

VIN referenced mapping to the Aftermarket Catalog Enhanced Standard (ACES).

DataOne Software's AutoCare Association (formerly AAIA) ACES Mapping ties VIN referenced automotive data to AutoCare Associations' ACES standard. It allows users to easily decode a VIN and reference the ACES IDs for the vehicle, its engine and transmission. The ACES ID can be used for easy and convenient identification of appropriate parts, accessories, tires or fluids. ACES Mapping is a great fit for parts and service providers and the vehicle salvage industry.



This product can be combined with our OEM Service Schedules to power aftermarket service center and independent garage scheduling and logistics software.

File Format & Delivery: Delimited, FTP, daily updates available, and Web Service API

Data Scope: 2006-Current Shipping, Consumer, Light-Duty Commercial Vehicles. US & Joint US/CAN Market

2014 Hyundai Sonata ACES Mapping Data Sample:

2.4L I4 198hp 184ft. lbs./6-Speed Shiftable Automatic	
Engine Name	2.4L I4 198hp 184ft. lbs.
Transmission Name	6-Speed Shiftable Automatic
DataOne Vehicle ID	400885624
AutoCare Vehicle ID	206789
AutoCare Engine Configuration ID	18660
AutoCare Transmission ID	3084
AutoCare Vehicle to Engine Configuration ID	407386



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ABOUT YOUR SPECIFIC NEEDS

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